

Appeals – summer 2020 exam season

For the summer of 2020 exam season, Ofqual have announced that any examination grade appeal process will be very limited.

School Appeal (by the school only)

- Appeals will be allowed where a school believes it has made an error when submitting its information - or if the school believes an exam board made a mistake when calculating, assigning or communicating a grade.
- This includes cases where a school believes that significant changes in this year's cohort haven't been properly taken into account during the standardisation process.

Alderbrook School is committed to ensure all processes are correct. In view of this all results will be checked to ensure the correct procedures have taken place. Should Alderbrook School feel that an appeals process need to be implemented, students/parents/carers will be informed and students consent sorted before any applications are submitted to the awarding body.

After you have received your results, should you have any concerns about the above and would like to speak to a member of SLT please contact 201office@alderbrook.solihull.sch.uk.

Student Appeal (student led via school)

- A student with concerns about bias*, discrimination, or any other reason why a school didn't fairly assign a grade or ranking, should normally raise this with the school in the first instance. However, if they have evidence of serious malpractice by the school, it may be appropriate for them to go directly to the exam board.

If a candidate feels they have a concern of bias* or you feel Alderbrook is not supporting your case for appeal etc. They should follow the complaints process below by the 4th September.

- A complaint should be submitted in writing to the Head of Centre
- A face to face meeting will then be arranged with the appropriate member of staff to allow the complainant to air their grievances and present any relevant information.
- If necessary, the Head of Centre will further investigate or appoint a member of the senior leadership team (who is not involved in the grounds of complaint and has no personal interest in the outcome) to investigate the complaint and report on the findings and conclusion.
- The findings and conclusion will normally be provided to the complainant within 10 workings days following the investigation

*See pages 4/5 of the document below

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/907925/Information_for_students_about_malpractice-7-8-2020.pdf