

Alderbrook School

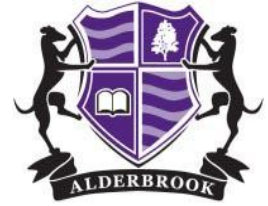
Blossomfield Road
Solihull
West Midlands
B91 1SN

Tel: 0121 704 2146

Email: office@alderbrook.solihull.sch.uk

Web: www.alderbrookschool.co.uk

Company registered England & Wales no. 07687619



Dear Parent/Carer

The Sims Parent App – easy access to important school information

We have a convenient way to share information with you about your child's school life. You can access the system from a smartphone, tablet or PC – anytime, anywhere.

What will you find in the SIMS Parent app:

- Important information such as attendance, behaviour and achievement
- School term, inset dates and contact details available at the click of a button
- Access your child's school reports
- Receive notifications to remind you about important information such as key dates for your diary
- Access to update your contact details, so we always have the most up-to-date information in case of emergency
- If you have more than one child at school, you'll have access to information for all your children, from the same app.

The information that you receive through the app will help you to stay up-to-date with your child's school life as well as support your child's development and progress.

Getting started with the SIMS Parent app

1. We will send you an activation email within the first two weeks of your child starting the school, simply click on the link from your tablet, PC or smartphone to activate your account.
2. You can then login using your normal **Facebook, Twitter, Google** or **Microsoft** username and password.
3. From your smartphone or tablet, download the app from the Google Play or Apple App store - search for **SIMS Parent**.
4. From a PC or Windows phone, login online at www.sims-parent.co.uk

Further information can be found on the school website under Parent App in the Parent's area.

If you have any problems please first look at the FAQs in the Parent App area on the website and if you are unable to resolve the problem email parentapp@alderbrook.solihull.sch.uk. You will receive a response within 5 school days.

Please note that your activation email is unique to you and should not be used by anyone else. If you require an additional login then please contact your school.

Your activation email will expire after 90 days if it is not used, please contact your school if you require a replacement after this date.

Yours faithfully

Tom Beveridge
Headteacher