Person Specification



Alderbrook School has a responsibility for, and is committed to, safeguarding and promoting the welfare of children, young people and vulnerable adults, and requires all staff and volunteers to share this commitment.

POST: SALARY: ACCOUNTABLILITY:

IT Technician

Band C

All staff work under the reasonable direction of the Headteacher and Leadership Team with delegated responsibility. Accountable to: Network Manager

	Essential	Desirable	Measured by
Education & Qualifications	Any relevant Technical certification - CompTIA A+, Microsoft MTA/ MCP, Apprenticeship or similar.	Strong GCSE results in relevant subjects	Application, References
Skills & Abilities	 Proficiency in various software and hardware systems. Be highly organised and possess excellent communication skills Possess superb customer service skills Effective Behaviour management skills Ability to work as a member of a wider school support team. Willingness to support staff with the creation of Teaching Resources and Reprographics where required. Ability to undertake routine tasks with care and accuracy. Initiative, imagination, self-motivation A sound understanding of school roles and responsibilities. 	Basic grasp of Behaviour Management or willingness to train.	Application, References
Experience & Knowledge	Previous experience in IT support or a similar role.	Some experience in an educational environment / resource centre	Application, References

Core Qualities	Role model for students in terms of positive attitude, high levels of commitment, constructive communication, high standards of behaviour, appropriate dress. High expectations of all students and commitment to promote positive behaviour.	Intervi Refere	- · ·)	
Other Requirements	Candidate will be appointed subject to an enhanced DBS check.			
Compiled by: T Stent, Deputy Headteacher Date: June 2025				